

Sustainability of NGI Operations

Survey for the collection of information about the sustainability of EGI/NG...

With this survey, we aim to collect information about the sustainability of NGI operations services and EGI global operations services beyond 2014.

Information gathered through this survey will be used:

- to provide information for D4.7 'Sustainability assessment of operational services'
- to prepare the workshop on the sustainability of national infrastructures planned for the next EGI Technical Forum ([see workshop description](#))
- to evolve operations in the coming two years of EGI-InSPIRE towards a more sustainable model

1. Contact information

NGI Country:

Contact person:

Email Address:

2. What operations services, if any, will be affected by the ending of EC funding provided through EGI-InSPIRE after April 2014?

3. Is funding for these services already secured to compensate for the end of EGI-InSPIRE?

- Yes
- No
- Under Negotiation
- Other (please specify)

4. Over the last twelve months, has this funding position:

- Improved
- Remained the same
- Worsened

If the position has changed, why?

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5. If you replied no to question 3, which of these tasks are so critical that will be delivered anyway with the available resources?

- NGI Monitoring Infrastructure
- Accounting Infrastructure
- NGI Helpdesk (if currently provided)
- Core Grid Services for VOs
- Software Staged Rollout
- Support to Users and Site Administrators
- National Grid Oversight
- Availability and Reliability Control and Report
- Security Operations
- Operations Management
- Other (please specify)

6. Which funding sources your NGI is planning to rely on to sustain NGI operations services?

	National Funding	EC Project Funds	EC Structural Funds	Fee for Usage	Other Funds
NGI Monitoring Infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accounting Infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NGI Helpdesk (if currently provided)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Core Grid Services for VOs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Software Staged Rollout	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support to Users and Site Administrators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
National Grid Oversight	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability and Reliability Control and Report	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Security Operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Operations Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Resource Capacity (e.g., compute, storage)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify)

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7. How important is it to continue the delivery of the following services as EGI Global Tasks after EGI-InSPIRE?[\(see description of the Global Operations Tasks\)](#)

	Necessary	Desirable	Optional
EGI Operations Coordination and OMB	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Software Verification and Coordination of Staged Rollout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UMD Software Repository	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EGI Core Services for emerging VOs and operations (e.g. VOMS, top-BDII, catch-all CA)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Message Broker Network for support of Accounting and Monitoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Availability Monitoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Central Security monitoring and incident response tools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Network support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Operations Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Central Accounting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Central Helpdesk (GGUS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GOCDDB	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Metrics Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1st level support: Ticket Process Management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2nd level support: specialized software support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Oversight of NGI support (COD)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability/Reliability Control and Report	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordination of Security Operations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordination of Interoperation with other e-infrastructures (e.g., PRACE, EUDAT, Desktop Grids)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordination of Documentation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

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8. Are there emerging operational services that should be provided at an NGI and/or EGI level? (see the [current service decomposition of EGI/NGI tasks](#))

9. In general, how EGI/NGI operations should evolve to become more efficient and sustainable?

10. What other questions would you like to have addressed during the EGITF12 Workshop "Sustainability of National Infrastructures"? ([see workshop description](#))